

GREATER MANCHESTER POLICE FIRE AND CRIME PANEL

Date: 12th June 2024

Subject: Annual record of complaints recorded on behalf of the Greater
Manchester Police, Fire and Crime Panel

Report of: Samantha Stabler, Strategic Lead Community Safety, Manchester City
Council.

1 PURPOSE OF REPORT

- 1.1 In line with Panel's forward plan the following report is intended to give Panel members a summary of complaints recorded on the Panel complaints record in respect of police and crime matters.
- 1.2. The Panel is required through the Police Reform Act to set out its complaints procedure and the Panel's current complaints procedure delegates the responsibility for dealing with complaints to the Lead Greater Manchester Chief Executive for Police, Fire and Crime.
- 1.3 Furthermore the Panel has statutory responsibilities under the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 relating to the recording and determination of complaints against the Police, Fire and Crime Commissioner and or his Deputy (or equivalent).
- 1.4 The current Panel complaints procedure states it will produce an annual report of complaints for consideration by the Greater Manchester Police, Fire and Crime Panel.

2.0 COMPLAINTS

- 2.1 Between the 1st of April 2023 and the 31st of March 2024, 2 complaints were received 1 stating they were concerning the Greater Manchester Mayor and 1 concerning the Greater Manchester Deputy Mayor in respect of police and crime issues.
- 2.2 1 of these complaints was not within the purview of the Police Fire and Crime Panel and was therefore passed to the Monitoring Officer. The complainant was updated.
- 2.3 1 of the complaints received met the criteria for consideration under the GMPFCP complaints procedure. Accordingly, this complaint is currently being dealt with. At the time of the writing of this report the outcome of this complaint has not been established and cannot therefore be reported to the Panel by way of this annual report. The outcome of this complaint will therefore be documented in the 24/25 financial year annual complaints report.
- 2.4 1 complaint received in 23/24 did not have an outcome at the time the report was written. On receipt of further information from the complainant it was found that request was for the review of a police complaint with no involvement from the Deputy Mayor. The complainant was updated that there was no role for the GMPFCP.

3.0 RECOMMENDATIONS

- 3.1 Greater Manchester Police, Fire and Crime Panel members are asked to note the information contained in this report.

Background Papers

- Greater Manchester Police, Crime and Fire Panel Complaints Procedure can be found in section 19 in the Rules of Procedure.

Contact Officer

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